

# RML QUARTERLY REPORT

<b>Region:</b>	NN/LM Pacific Southwest Region
<b>Period Covered:</b>	November 1, 2014 – January 31, 2015
<b>Contractor Name:</b>	UCLA Louise M. Darling Biomedical Library
<b>Contract Number:</b>	HHS-N-276-2011-00009-C
<b>Date Submitted:</b>	February 20, 2015

## EXECUTIVE SUMMARY

There were no national exhibits conducted by the RML during the quarter. Regional exhibits conducted by the RML during the quarter included the Arizona Library Association (AzLA) and Mountain Plains Library Association (MPLA) Joint Conference held November 12-14 in Scottsdale, AZ, staffed by NN/LM PSR Educational Services Coordinator Kay Deeney and Consumer Health & Technology Coordinator Kelli Ham. The conference was very useful for making contacts for training and increasing network membership among public and community college libraries. There were also a large number of K-12 school librarians in attendance. In addition to the exhibit, Kelli was the instructor for the November 12 three-hour pre-conference workshop *Health and Wellness @ the Library: The Essentials of Providing Consumer Health Services*, attended by nine people, who were eligible for 3.0 hours of MLA CHIS credit. Several attendees of the workshop also visited the exhibit booth.

Several site visits were conducted during the trip to the AzLA/MPLA conference. On November 13, Kay met with Arizona tribal library staff members. She promoted the *Native Voices* traveling exhibit, various NLM resources, and encouraged them to visit the exhibit booth. On November 12, Kay visited NN/LM PSR Network members Rebecca Birr and April Aguinaga at the Maricopa Integrated Health System (MIHS) Library. While there, Kay also met with a social worker and nurse at the family learning center. On November 11, Kay met with Sue Shelly at John C. Lincoln Hospital Library in Phoenix.

Other regional exhibits conducted by the RML during the quarter included the 12<sup>th</sup> Annual Promotoras and Community Health Workers Conference December 5-6 in Los Angeles, staffed by Yamila El-Khayat, Outreach Services Librarian from the University of Arizona Health Sciences Library in Tucson; and the 2015 Activate Simi Valley Community Health Fair exhibit on January 15, staffed by Kelli Ham. The event is sponsored by the Simi Valley YMCA. Simi Valley is a suburb north of Los Angeles. The Pacific College of Oriental Medicine express outreach award conducted regional exhibits at the 2014 Pacific Symposium in San Diego, CA, on November 4-11, and at the La Jolla Community Center Annual Member Holiday Meeting with Health Exhibits in La Jolla, CA, on December 9.

Three *Midday at the Oasis* webinars were conducted during the quarter. On November 19 the featured presentation was *Systematic Reviews Review! Insights from the Pittsburgh Experience*, with speakers Michelle Henley, San Francisco General Hospital, UCSF/Barnett Briggs Medical Library; Bethany Myers, Research Informationist, UCLA Louise M. Darling Biomedical Library; Ahlam A. Saleh, Research Librarian, Arizona Health Sciences Library; and NN/LM PSR Educational Services Coordinator Kay Deeney, with 41 attendees. The December 17 featured presentation was *3-D Printing: Why Your Library May Be Interested*, with speakers P. F. (Patricia) Anderson, Emerging Technologies Librarian, University of Michigan Health Sciences Libraries; and Kimberley R. Barker, Emerging Technologies & Systems Manager, Claude Moore Health Sciences Library, University of Virginia, with 45 attendees. The third webinar is included below in the assessment and evaluation activities section.

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On November 18, Kelli Ham received notice from Siobhan Champ-Blackwell of NLM's Disaster Information Management Resource Center (DIMRC) that her 4-hour class *REMM: Radiation and Emergency Medical Management: Guidance on Diagnosis and Treatment for Health Providers* fulfills the requirements for MLA's Disaster Information Specialization, Advanced Level.

Two proposed workshops submitted for the American Association of Physician Assistants 2015 Annual Conference in San Francisco were rejected, *Demystifying PubMed: How to Find the Citations You Need!* and *Help Your Patients Quit (Googling, That Is!) Online Health Resources You Can Trust and Your Patient Can Understand*. The Commission on Continuing Professional Development and Education selects fewer than 200 topics for the final educational agenda and there are always many more submissions than they are able to accept.

On January 20 we announced the availability of our RFP for 2015-16 Express Outreach/Training/Technology Awards, with an initial priority deadline of March 20. Work on these 12-month projects would begin on May 1, 2015. We intend to fund four awards up to a maximum amount of \$9,000. We also intend to fund several professional development awards targeting hospital librarians wishing to attend conferences, workshops, or other meetings to improve their skills.

During the quarter, Kelli Ham was invited to contribute to two chapters for the Medical Library Association monograph *The Affordable Care Act: A Librarian's Practical Guide*, with Emily Vardell, editor, to be published in 2015. She will co-author the chapter "The Health Insurance Reference Question: A Step-by-Step Approach," with Deborah H. Charbonneau, Ph.D., Assistant Professor at Wayne State University School of Library and Information Science. Kelli is also collaborating with two other librarians for a chapter on "Recommended ACA Resources for Patients and the General Public." Kelli was also invited to write a review for the newly published American Library Association monograph, *Libraries and the Affordable Care Act: Helping the Community Understand Health-care Options*. She wrote an announcement for the new title, which was published in *Latitudes* on January 30.<sup>1</sup>

K-12 Initiative: On December 4-6, Kelli Ham and Kay Deeney staffed the exhibit booth at the National Science Teachers Association (NSTA) Area Meeting, held in collaboration with the California Science Teachers Association (CSTA) in Long Beach. They interacted with 240 enthusiastic attendees and made good contacts with regional educators for potential K-12 training sessions. They also provided 102 demonstrations of NLM resources.

In preparation for the San Diego Science Educators Association Annual Conference on February 28, Kelli Ham submitted two program presentation proposals; *The ABCs of DNA: Unraveling the Mystery with Genetics Education Resources*, and *What's Lurking in Your ToxTown? Making Environmental Health Science Relevant*. Both sessions were accepted.

Kelli Ham was contacted by Carole J. Whitlock, Grant + Health Career Program Specialist from the Arizona Department of Education, about providing a workshop at the annual Arizona Career and Technical Education Conference in July, 2015. Attendees will be high school educators who teach health and medical career track students. Plans are underway to provide a three-hour hands-on workshop on K-12 NLM resources and a 90-minute modified version of the class *Will Duct Tape Cure my Warts*, on July 21.

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<sup>1</sup> <http://nnlm.gov/psr/newsletter/2015/01/30/announcing-a-new-book-for-libraries-about-the-affordable-care-act/>

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ClinicalTrials.gov Initiative: During the quarter, NN/LM PSR Community Outreach Coordinator Lori Tagawa conducted the online Moodle class *ClinicalTrials.gov: Results Reporting, Unique Evidence, and the Role of Medical Librarians* from January 12 – February 2. The course included three modules, and awarded four MLA Continuing Education Units. Twenty-three people registered for the class, 13 of whom completed all course requirements.

In January 2015, Marco Tamase made significant progress towards the eventual migration of the PSR website to the Drupal platform, managing all aspects of the preparatory work to move from Phase I to Phase II of the process. Part of the process included updating over 560 data files in the migration map and ensuring that files tagged as “migrate” transferred correctly to the Drupal platform. Marco also continued the ongoing process of ensuring web pages and documents created for the PSR website were 508 compliant.

During the quarter, Marco Tamase conducted one-on-one online DOCLINE training sessions with staff members from Fortis College in Phoenix, AZ, Yo San University in Los Angeles, CA, and Kaiser Permanente in Honolulu, HI. A total of four sessions were completed: Two Beginning DOCLINE sessions and two Serial Holdings sessions. Marco also processed 220 inactive requests and approved 24 routing table changes in DOCLINE. He provided consultation for 15 libraries during the quarter. Marco also processed the membership applications of two new affiliate members, Guam Community College and Pacific Islands University in Guam.

## NETWORK INFRASTRUCTURE

### REGIONAL ADVISORY COMMITTEE (RAC) ACTIVITIES:

There was no activity during this quarter.

### EVIDENCE BASED HEALTH:

As mentioned previously, Lori Tagawa conducted the online Moodle class *ClinicalTrials.gov: Results Reporting, Unique Evidence, and the Role of Medical Librarians* during the quarter.

### ASSESSMENT AND EVALUATION ACTIVITIES/DATA:

Alan Carr and Lori Tagawa attended the NN/LM Evaluation Liaison teleconference on January 27, about findings from the OERC Appreciative Inquiry evaluation conducted in the fall of 2014.

Cindy Olney, Acting Assistant Director of the NN/LM Outreach Evaluation Resource Center (OERC), was the featured speaker for the January 22 *Midday at the Oasis* webinar, presenting *Evaluation 2.0: Trends, New Ideas, Cool Tools*, reaching 100 attendees.

## OUTREACH

### TABLE 1: ALL NEWLY FUNDED AWARDS AND PROJECTS:

Title	Lead Organization	City/State
N/A		

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## UPDATE OF ONGOING MAJOR PROJECTS (FUNDED AT $\geq$ \$15,000):

*Brief narrative with update information for each major outreach project*

Arizona Outreach, University of Arizona, Arizona Health Sciences Library, Tucson, AZ

The University of Arizona Health Sciences Library (AHSL) provided extended health information outreach in Arizona, with eight activities this quarter, and 277 participant interactions. In November 2014, Yamila El-Khayat and Annabelle Nuñez conducted four presentations at an Office of Diversity and Inclusion/HCOP and AHECs health professions fair with high school students from Nogales, San Luis, and Vail. Additionally, Yamila conducted two presentations with students from Basis High School and Mesa High School. In December 2014, Yamila exhibited at the 12th Annual Promotores and Community Health Worker Conference in Los Angeles, CA. In January 2015, Yamila presented NLM mobile applications at the Arizona Telemedicine Program's Clinical Care Grand Rounds.

TABLE 2: PRESENTATIONS AND TRAINING PROVIDED BY RML STAFF:

Activity Name	County / State	Estimated # of Participants	Activity Conducted Remotely (Y/N)
Midday at the Oasis: Evaluation 2.0	Los Angeles / CA	67	Y
Midday at the Oasis: 3D Printing	Los Angeles / CA	45	Y
DOCLINE Serial Holdings Training	Los Angeles / CA	2	Y
Beginning DOCLINE Training	Los Angeles / CA	2	Y
Santa Monica/ UCLA Medical Center-visit	Los Angeles / CA	2	N
Beginning DOCLINE Training	Los Angeles / CA	1	Y
DOCLINE Serial Holdings Training	Los Angeles / CA	1	Y
Health and Wellness @ the Library	Los Angeles / CA	44	Y
Midday at the Oasis: Systematic Reviews Review	Los Angeles / CA	41	Y
AZ Tribal Library meeting	Maricopa / AZ	12	N
Health and Wellness at the Library	Maricopa / AZ	9	N

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Site visit-Maricopa Integrated Health System	Maricopa / AZ	4	N
Site visit- John C Lincoln Hospital	Maricopa/ AZ	1	N
ClinicalTrials.gov Results Reporting	Los Angeles / CA	13	Y

## INFORMATION TECHNOLOGY AND TRANSFER:

On December 8, Kelli Ham provided a two-hour training session to Cindy Olney, Acting Assistant Director of the NN/LM Outreach Evaluation Resource Center (OERC), on creating Section 508-compliant accessible PowerPoint presentations. In addition, Kelli was a guest presenter during the Outreach and Consumer Health Coordinators joint meeting on December 9. She provided a refresher on accessibility and 508 compliance.

## OTHER STAFF ACTIVITIES

TABLE 3. CLASSES, PUBLICATIONS AND RESOURCES DEVELOPED BY RML STAFF

Title	Medium	Submitted to MLA Educational Clearinghouse (Y/N)
Deeney, K. Perspectives: The Doctor-Patient Relationship, <a href="#">ACHA Update</a> : The official e-newsletter of the Adult Congenital Heart Association, November 2014.	Newsletter article	N

## BRIEF NARRATIVE OF OTHER NOTABLE STAFF ACTIVITIES ARRANGED CHRONOLOGICALLY, 1-2 SENTENCES PER ITEM:

11/3, 12/3, 12/9: The RML sponsored the following nine sites for the broadcast of MLA's Fall 2014 Educational Webinar Series:

1. Arizona Health Sciences Library-Tucson, AZ
2. Arizona Health Sciences Library Phoenix Campus-Phoenix, AZ
3. John A. Burns School of Medicine Health Sciences Library-Honolulu, HI
4. Touro University Jay Sexter Library-Henderson, NV
5. Loma Linda University Del Webb Memorial Library-Loma Linda, CA
6. St. Joseph's Hospital Burlew Medical Library-Orange, CA
7. UCLA Louise M. Darling Biomedical Library-Los Angeles, CA
8. University of California, San Francisco Library-San Francisco, CA
9. USC Norris Medical Library-Los Angeles, CA

11/13: Lori Tagawa attended the 2014 Asian & Pacific Islander Health Summit in Los Angeles.

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11/23: Kay Deeney attended the Southern California Indian Center PowWow in Costa Mesa, CA.

12/2: RML staff met with Nadia Vatamanu, the new Library Manager at the VA Greater Los Angeles HealthCare System.

12/17: Alan Carr participated with other NN/LM Associate Directors in a webinar for NLM Associate Fellows regarding the RML contract submission process.

1/12-29: The NLM National Training Center (NTC) offered the *PubMed for Trainers* class, consisting of three online sessions and one in-person session held at the Fleming Library, Grand Canyon University, in Phoenix.

1/15/15 Kay Deeney attended *PubMed Update - What's New in 2015*, the GMR Lake Effects webinar presented by Kate Majewski.